

# Dispute Settlement Center

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## SERVICES PROVIDED

During FY19, DSC served 2910 people:  
 Mediation 782  
 Public Disputes 349  
 Training 1779

## FINANCES (unaudited)

<b>INCOME:</b>	<b>\$ 504,372</b>
Program Fees	\$ 230,467
Government	\$ 158,081
Public Funding	\$ 115,824
<b>EXPENSES:</b>	<b>\$ 469,692</b>
Personnel	\$ 413,537
Other	\$ 56,155

# 2019 Annual Report

**O**ur work is sustained by a community that wants to talk across differences, and to support people in conflict. We asked donors why they support DSC:

**"I give to DSC because in addition to mediation, it has been able to work in schools with restorative justice, hoping to reduce what has become " the school-to-prison pipeline" and to work with two pre-arrest diversion programs."**  
 —BETSY FENHAGEN

**"I give because we all might sometime need help in a dispute."**  
 —ANONYMOUS DONOR

**"DSC continues to be a most professional and successful program to address interpersonal conflict and assist groups to find their way through complex problems and issues. Executive Director Frances Henderson and staff have long histories as trusted guides through human tragedy, crime, and problem solving between friends and neighbors, in the Criminal, Juvenile, and Civil Justice systems, and school systems. Such longevity and success is why my wife, Marcia, and I support the DSC."**

—MARK TRUSTIN



Mavis Gragg,  
 Board President

## Many of you have asked "what can you do about our polarization?"

We've developed—thanks to an anonymous donor and with the work of super-volunteer Linda Low—a process called "Leadership Dialogues."

Using trained community facilitators, we help people tell their stories, listen, and empathize.

Contact us to find out more, and let us hear your ideas.

—FRANCES HENDERSON, Executive Director,  
 and MAVIS GRAGG, Board President



Linda Low, Volunteer

## DSC Staff



Jenifer Yarnelle, Valoree Hanson, Lia Kaz, Frances Henderson, John Bell, Will Dudenhausen, Maggie Chotas

**Your Legacy** Please consider the needs of the DSC in its next 40 years in your estate plans. Through a simple bequest, a gift of appreciated stock or real estate, naming DSC beneficiary



of your life insurance, retirement account, or a charitable remainder trust, a planned gift can help DSC meet growing demands for its services far in to the future. These legacy gifts may be tax advantageous. Have a confidential conversation with Frances Henderson at 919-929-8800 x11. If you wish to discuss your specific estate needs, please contact attorney Gregory Herman-

Giddens of TrustCounsel at ghgiddens@trustcounselpa.com or 919-493-6351 ext. 201. Inform Greg that you are planning a gift to DSC for a thirty minute consultation.

302 West Weaver Street, Carrboro, NC 27510 • (919) 929-8800 • www.disputesettlement.org

# Thanks to Our Donors

July 1, 2018 – June 30, 2019

## Sustainers (\$5000 +)

Adele Thomas Charitable Foundation  
Anonymous  
Bertsch Family Foundation  
Fox Family Foundation  
Helen's Fund of the Fund for Southern  
Communities  
NC Bar Foundation  
Tides Foundation

## Benefactors (\$1000 +)

Anonymous Fund of TCF  
*In honor of Andy Sachs*  
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of Triangle Community Foundation  
University Presbyterian Church  
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*in honor of Andy Sachs*  
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*in honor of Hank Straus*  
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