

# Dispute Settlement Center

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Frances W. Henderson,  
 Executive Director  
 Andrew M. Sachs, Public Disputes  
 Jenifer Yarnelle, Mediation  
 Will Dudenhausen, Youth  
 DiShon Cain (til 6/30/11), Youth  
 Julie Potts, Family Mediation

## Services Provided

During FY11, the Dispute Settlement Center served 2899 people through these programs:

Mediation (896)  
 Youth (993)  
 Public Disputes (664)  
 Training (346)

## Finances

### INCOME:

Program Fees	\$ 143,446
Government	\$ 155,131
United Way	\$ 29,794
Foundations	\$ 61,034
Fundraising	\$ 31,369
Other	\$ 2,319
Total:	\$ 423,093

### EXPENSES:

Personnel	\$ 378,177
Other	\$ 41,536
Total:	\$ 419,713

# 2011 Annual Report

Founded in 1978 as the first community mediation center in North Carolina, the DSC now serves nearly 3000 people each year through:

**MEDIATION** of interpersonal and group disputes;

**FACILITATION, CONFLICT ASSESSMENT, AND DIALOGUE DESIGN** for organizations, boards, committees, neighborhoods, businesses and jurisdictions;

**TRAINING** in conflict resolution, effective communication, facilitation and mediation skills; and

**YOUTH SERVICES** including peer mediation in schools, parent-teen negotiation training, juvenile victim-offender mediation, and conflict resolution training.

## NEWS FOR 2011

**Legislature eliminates funding for district court mediation**

**DSC Board hosts most successful Wine Tasting fundraiser to date**

**Community mediation, training, group facilitation and work in schools continues**



DSC Staff

**BE A PART OF** making our community more peaceable, and teaching healthy conflict resolution skills to young people. We need your tax deductible gifts—in any amount—now more than ever. Thank you!

**PLEASE DONATE** through PayPal at [www.disputesettlement.org](http://www.disputesettlement.org) or by sending a check to DSC, 302 Weaver Street, Carrboro, NC 27510.

**CONTACT** Executive Director Frances Henderson at [fhenderson@disputesettlement.org](mailto:fhenderson@disputesettlement.org) for more information.

**THANKS TO:** General Assembly; Juvenile Crime Prevention Council; Orange County; Town of Chapel Hill; Town of Carrboro; Town of Hillsborough; United Way of the Greater Triangle; Fox Family Foundation; Goren Foundation; Triangle Community Foundation; TL Maren and SK Fellner Fund of the Triangle Community Foundation; Credit Suisse; Workman Publishing; Strowd Roses, Inc; Mary Biddle Duke Foundation; Julian Price Family Foundation; Helen's Fund of the Fund for Southern Communities; University Presbyterian Church; The Chapel of the Cross; Church of Reconciliation. Special thanks to Top of the Hill; 3Cups; Charles H. Goren Foundation; Rich and Marilyn Jacobs Preyer; Anne Winslow; Brown and Bunch PLLC; Margie and Ken Broun; My Dog Tess; PHE, Inc.; Sue Harvin; Andy Little Mediation Inc.; Annie Caulkins Coaching and Consulting; Bahr Advisory Services of Raymond James & Associates; Nightlight Productions; Joan Roberts Eastman and Associates; John and Lucia Sehon; KPO Photo; Patterson Harkavy; RBC Bank; Steve Colford, Wells Fargo Advisors; Irwin Law Firm; and Tony Hall & Associates for sponsorship of the 5th Annual Wine Tasting fundraiser.

302 West Weaver Street, Carrboro, NC 27510 • (919) 929-8800 • [www.disputesettlement.org](http://www.disputesettlement.org)

# Thanks to Our 2011 Donors

July 1, 2010 – June 30, 2011

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