

Dispute Settlement Center

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Services Provided

During FY09, the Dispute Settlement Center served 3263 people through these programs:

Mediation (744)
 Youth (1124)
 Public Disputes (1042)
 Training (353)

Finances

INCOME:
 Program Fees \$ 160,799
 Government \$ 181,461
 United Way \$ 30,763
 Foundations \$ 44,500
 Fundraising \$ 22,310
 Other \$ 4,979
 Total: \$ 444,812

EXPENSES:
 Personnel \$ 365,835
 Other \$ 46,158
 To Reserves 32,819
 Total: \$ 444,812

2009 Annual Report

Founded in 1978, the DSC serves over 3000 people each year through:

MEDIATION of interpersonal and group disputes involving family, workplace, business, and organizational issues;

FACILITATION, CONFLICT ASSESSMENT, AND DIALOGUE DESIGN for organizations, boards, committees, neighborhoods, businesses and jurisdictions;

TRAINING in conflict resolution, effective communication, facilitation and mediation skills for individuals and groups; and

YOUTH SERVICES including peer mediation for schools, parent-teen negotiation training, juvenile victim-offender mediation, and conflict resolution training.

“... a big thank you to the Center for being here, and to the mediators for helping us. We saved a lot of money and it helped keep things respectful.”

“The peer mediation program you got started helped change the climate of our school.”

“Since the training I’m talking to my Mom again.”

“The Center helped us understand our own communication styles, as well as each other’s so we can work together in a more honest, effective and trusting way.”



DSC Staff

Over sixty volunteers assist our staff in providing these services. While the Orange County community is our focus, we provide trainings, interventions, and presentations throughout North Carolina, the nation and internationally. We are supported by state and local government, foundation grants, United Way of the Greater Triangle, community contributions, and fees for services. Please see our donor list on the reverse side of this page. For more information, contact Executive Director Frances Henderson at fhenderson@disputesettlement.org.

Thanks to Our Donors

July 1, 2008 – June 30, 2009

NC General Assembly, Juvenile Crime Prevention Council, Orange County, United Way of the Greater Triangle, Fox Family Foundation, the Goren Foundation, T.H. Maren/S.K. Fellner Fund of the Triangle Community Foundation, Strowd Roses, Inc., Towns of Chapel Hill, Carrboro, and Hillsborough, Chapel of the Cross, Credit Suisse Foundation, Helen's Fund of the Fund for Southern Communities, PHE, Inc., Square D Foundation, University Presbyterian Church, Trapani Family Fund of the Triangle Community Foundation, The J. Smith Estate Charitable Fund of the Triangle Community Foundation and our individual donors listed below. Special thanks to sponsors of our Wine Tasting fundraiser: Trust Counsel, PA; Brown & Bunch; Robinson, Bradshaw; Lewis, Anderson, Phillips, & Hinkle; Barry T. Winston; and Amos Granger Tyndall.

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